Appendix A-2: OCTS Account List Applet Data Mapping

Custom Field?	Required Field?	OCTS View Field Name	Siebel Logical Field Name	Column Name	Table Name	Hyperlink To: Screen/View	Method of Population
Y	N	Last NM	Last Name	ATTRIB_34	S_ORG_EXT_X		User Entry
Y	N	First NM	First Name	ATTRIB_38	S_ORG_EXT_X		User Entry
Y	N	MI	Middle Name	ATTRIB_05	S_ORG_EXT_X		User Entry
Y	N	Preferred	Preferred Name	ATTRIB_37	S_ORG_EXT_X		User Entry
Y	N	Prefix	M/M	ATTRIB_06	S_ORG_EXT_X		PickList MrMs
Y	N	Suffix	Suffix	ATTRIB_07	S_ORG_EXT_X		OCTS Suffix Picklist
N	N	Account Type	Type	OU_TYPE_CD	S_ORG_EXT		PickList Account Type
N	Y	Account	Name	NAME	S_ORG_EXT	Account/Cases	User Entry
Y	N	DOB	Birth Date	EXCH_DT	S_ORG_EXT		User Entry/Calendar
N	N	Address	Street Address	ADDR	S_ADDR_ORG		User Entry
N	N	City	City	CITY	S_ADDR_ORG		User Entry
N	N	State	State	STATE	S_ADDR_ORG		PickList State
Y	N	Zip	Postal Code	ZIPCODE	S_ADDR_ORG		User Entry
Y	N	Country	Country	COUNTRY	S_ADDR_ORG		PickList Country
N	N	Site	Location	LOC	S_ORG_EXT		User Entry
Y	N	Country Code	Assignment Country Code	ASGN_PH_CC	S_ORG_EXT		User Entry
Y	N	Home Phone Number	Main Phone Number	MAIN_PH_NUM	S_ORG_EXT		User Entry
N	N	Work Phone Number	Work Phone Number	PH_NUM	S_ADDR_ORG		User Entry
Y	N	Fax Phone Number	Main Fax Number	MAIN_FAX_PH_NUM	S_ORG_EXT		User Entry
Y	N	Mobile Phone Number	Mobile Phone Number	FAX_PH_NUM	S_ADDR_ORG		User Entry

Y	N	1st E-mail	Home Page	URL	S_ORG_EXT		User Entry
Y	N	2nd E-mail	Secondary Email	EMAIL_ADDR	S_ADDR_ORG		User Entry
Y	N	Hours Available	Hrs Avail	ATTRIB_01	S_ORG_EXT_X		User Entry
Y	N	Time Zone	Time Zone	TAX_EXEMPT_NUM	S_ORG_EXT		PickList TimeZone
N	Y	Contact Method	Contact Method	ATTRIB_39	S_ORG_EXT_X		OCTS Contact Method Picklist
N	N	Comments	Description	DESC_TEXT	S_ORG_EXT		User Entry
N	N	Reminders	Reminders	ATTRIB_36	S_ORG_EXT_X		Siebel VB Code